

Southside Veterinary Clinic

2330 Highway 48 | Clarksville, TN 37040 | Phone 931-906-7757 | Fax 931-906-4751

Financial Policy

Thank you for choosing Southside Veterinary Clinic. Our primary mission is to deliver the best and most comprehensive veterinary care available for your pets. An important part of the mission is making the cost of optimal care easy and manageable for our clients. Southside Veterinary Clinic requires payment in full for services and products rendered; however, we offer several payment options.

Payment Options:

You can choose from:

- Cash, Check, Visa[®], MasterCard[®], American Express[®], Discover Card[®]
- Convenient Monthly Payment Plans¹ from CareCredit[®]
 - o Allow you to begin treatment today and pay over time
 - o Available for any treatment amount
 - o Can be used repeatedly - for your entire family - without having to reapply¹
- Held checks for extreme emergencies

Deposit & Billing:

For some treatments or hospitalized care, a deposit may be required. Healthcare plans requiring comprehensive care of \$500 or more, will require a 50% deposit prior to treatment of your pet. We may offer in-house payment options on a case-by-case basis for our established clients. We charge .015% monthly interest on all outstanding account balances older than 30 days. If you have an account 90 days past due, Southside Veterinary Clinic may relinquish your balance owed to a collection agency and fees of no less than 30% may be added to the account balance to cover collection thereof.

Additional Policy Information:

In the event of a returned check, PayTek, electronically retrieves the funds, in addition to, the state allowed collection fee (\$39.00), from your bank account, on behalf of Southside Veterinary Clinic. **For clients with pet insurance**, we do require payment when services are rendered. However, we are happy to provide you with the necessary documentation to submit a claim to your insurance carrier for your reimbursement.

If you have any questions, please do not hesitate to ask. We are here to provide the best veterinary care available for your pets.

By signing below, you agree to the foregoing terms of payment:

Client/Owner Signature

Date

Client/Owner Name (Please Print)

Animal Name

Breed

¹Subject to credit approval